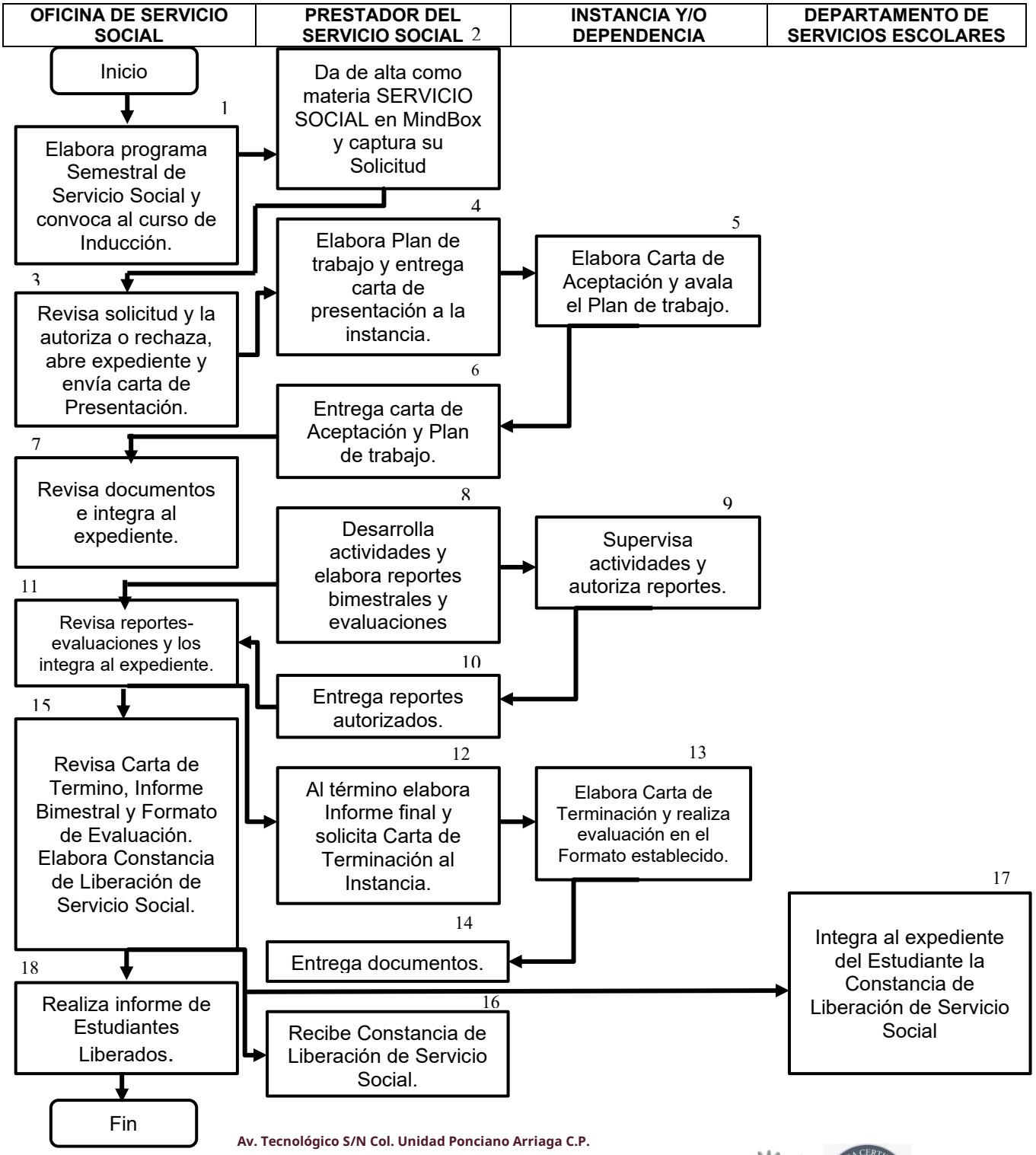DIAGRAMA DEL PROCEDIMIENTO DE SERVICIO SOCIAL